

Environmental Policy



Cappa & Graham, Inc., based in San Francisco, California, has made a firm commitment to meet the highest international standards in regards to the environment, conservation and corporate responsibility. The company is fully certified based on the following documents: The Baseline Criteria of the Sustainable Tourism Network of the Americas, Agenda 21 and principles for sustainable development endorsed by 182 governments at the United Nations Rio de Janeiro Earth Summit, The Mohonk Agreement, International Standard Organization (ISO) 9001 / 14001 as well as the European Eco Label.

Environment

Cappa & Graham Inc. has identified key environmental aspects related to the operation of its business in the United States. These include: recycling programs, rational use of energy and water, waste management, reduction of greenhouse gases and the use of biodegradable materials. Cappa & Graham Inc. has a comprehensive Environmental Management System in place addressing key environmental issues as well as issues of health, hygiene and safety. The company actively supports a carbon offset program.

Corporate Responsibility

Cappa & Graham Inc. complies with all employment and labor laws. The company has an ethics code in place for all staff and managers. Sustainable products from local businesses are preferred at all purchasing levels. Cappa & Graham Inc. provides a guest feedback mechanism and responds accordingly.

Conservation

Company management understands the impact of tourism and is committed to operate the business in a manner that protects and sustains natural resources and environment. Focus is set on purchasing locally from sustainable suppliers whenever possible. In addition, Cappa & Graham Inc. actively supports the local community by sponsoring local events.

It is the goal of the company to identify, monitor and improve all aspects of environmental sustainability on an ongoing basis, to ensure that all operational legislative and regulatory requirements are met, and to preserve natural resources in the United States.

Green Certification is an independent certification body certifying compliance with 'Baseline Criteria of Sustainable Tourism', International Standard Organization (ISO), The Mohonk Agreement, Agenda 21 and principles for Sustainable Development endorsed by 182 governments at the United Nations Rio de Janeiro Earth Summit in 1992. For more information, please visit www.greencertifications.us